# Maklu Online: Institutional Online Agreement

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IT IS AGREED as follows:

### 1. DEFINITIONS

In this Agreement, the following expressions shall have the following meanings:

- 1.1 "Authorised User" shall mean an individual who is authorised by the Licensee to access the Licensee's information services through the Licensee's Secure Network and who is affiliated with the Licensee as a current student, faculty member, library patron, employee, or in some other capacity whereby they are permitted to access such services in the Licensee's ordinary course of business, whether from a computer or terminal on the Licensee's Secure Network, or offsite from a computer or terminal linked through a Virtual Private Network (VPN) to the Licensee's resources;
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- 3.2 The Licensee will obtain at its cost all telecommunications and other equipment and software (including an Internet Browser and portable document file reader) together with all relevant software licenses necessary to access the Licensed Work(s) online via the Licensee's Secure Network.
- 3.3 The Licensee will
  - 3.3.1 Use all reasonable efforts to ensure that only Authorised Users are permitted access to the Licensed Work(s) by means of the Licensee's Secure Network;
  - 3.3.2 Take all reasonable steps to ensure that all Authorised Users abide by the terms of this Agreement.
- 3.4 The Licensee will notify the Licensor as soon as practicable if it becomes aware any unauthorised use of any part of the Licensed Work(s). Upon becoming aware of any breach of the terms of this Agreement by an Authorised User, the Licensee further agrees promptly to initiate disciplinary procedures in accordance with the Licensee's standard practice.

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  - 4.1.1 To make the Licensed Work(s) available by means of the World Wide Web to the Licensee throughout the Subscription Period;
  - 4.1.2 To ensure that the Server has sufficient capacity and rate of connectivity to provide the Licensee with a quality of service consistent with current standards in the World Wide Web on-line information provision industry;
  - 4.1.3 To restore access to the Licensed Work(s) as soon as possible in the event of an interruption or suspension of the service.

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- 6.5 WITHOUT PREJUDICE TO THE INDEMNITY IN CLAUSE 7.1, THE LICENSEE AGREES THE ENTIRE LIABILITY OF LICENSOR TO THE LICENSEE OR AUTHORISED USERS ARISING OUT OF ANY KIND OF LEGAL CLAIM (WHETHER IN CONTRACT, TORT, BY STATUTE OR OTHERWISE) IN ANY WAY CONNECTED WITH THE USE AND INABILITY TO USE THE LICENSED WORK(S) SHALL BE THE REFUND OF ANY FEE PAID TO THE LICENSOR FOR ONLINE ACCESS TO THE LICENSED WORK(S).

## 7. INDEMNIFICATION AND FORCE MAJEURE

- 7.1 Notwithstanding the limitation of liability in clause 6.5, Licensor shall defend, indemnify, and hold the Licensee harmless against all claims, suits, proceedings, losses, liabilities, and damages (including costs, expenses, and reasonable attorney's fees) asserted by third parties against the Licensee which arise out of any act or omission by Licensor that constitutes a breach of Licensor's warranties hereunder.
- 7.2 The Licensee shall defend, indemnify, and hold Licensor harmless against all claims, suits, proceedings, losses, liabilities and damages (including costs, expenses, and reasonable attorneys' fees) arising from (i) any unauthorised use or dissemination of the Licensed

- Work(s) by the Licensee or Authorised Users, including but not limited to infringement of any copyright, violation of any proprietary right and invasion of any privacy rights.
- 7.3 The obligations in clauses 7.1 and 7.2 will survive the termination of this Agreement.
- 7.4 The Licensee and Licensor shall not be responsible to one another for any failure to perform any obligation under this Agreement due the Acts of God, war, riot, embargoes, acts of civil or military authorities, fire, flood, typhoon, wind storm, snow storm, blizzard, hurricane, or other cause that is outside the control of the party and could not be avoided by the exercise of due care. Notwithstanding the occurence of any of the events set forth in this clause, the parties shall at al times use reasonable efforts to perform all obligations under this Agreement in a timely manner, taking account of the existing circumstances.

### 8. TERMINATION

- 8.1 Either party may terminate this Agreement forthwith by serving written notice on the other in the event that the other party commits a material breach of this Agreement and in the case of a breach capable of remedy fails to remedy within 30 days of a request so to do. Without limitation, a breach by the Licensee op the provisions in Clause 3.3 above would constitute a material breach of this Agreement.
- 8.2 Licensor reserves the right at any time on 30 days notice to the Licensee to terminate this Agreement in respect of any Licensed Work(s) due to ceasing appearance of such Licensed Work(s) on MO.

### 9. GENERAL

- 9.1 This Agreement is personal to and binding on the parties and neither this Agreement nor any of the right under it may be assigned or sublicensed.
- 9.2 All notices required to be given under this Agreement shall be given in writing in English and left at or sent by first class registered or recorded delivery to the appropriate address provided in the Online Registration Materials. All notices to the Licensee shall be marked for the attention of the person whose contact details are given in the Online Registration Materials.
- 9.3 This Agreement constitutes the entire agreement of the parties about its subject matter, supersedes all prior communications, understandings and agreements (whether written or oral) relating to its subject matter and may not be amended or modified except by agreement in writing signed by both parties.
- 9.4 No provision in this Agreement is intended to be enforceable by a person who is not a party to this Agreement.
- 9.5 The rights of the parties arising under this Agreement shall not be waived except in writing. Any waiver of any of a party's rights under this Agreement or of any breach of this Agreement by the other party shall not be construed as a waiver of any other rights or of any other further breach.
- 9.6 This Agreement is governed by and construed in accordance with the laws of Belgium, without regard to its conflicts of law principles. Hereby is submitted and agreed that the sole

jurisdiction and venue for any actions that may arise under or in relation to the subject matter hereof shall be the courts located in Antwerp, Belgium.

9.7 Headings used in this Agreement are for convenience only and are deemed not to be part of the Agreement.

Last revised: 3 December 2012